

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant	: Barry Appelman et al.	Art Unit	: 2454
Serial No.	: 10/718,039	Examiner	: Michael E. Keefer
Filed	: November 21, 2003	Conf. No.	: 7170
Title	: CHAT PERSONALIZATION		

**Mail Stop Amendment**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**REPLY TO NON-FINAL OFFICE ACTION**

This paper is responsive to the non-final Office Action mailed November 26, 2008. The period for response has been extended through March 26, 2008, by a Petition for Extension of Time of one (1) months and appropriate fee payment submitted concurrently herewith.

**Amendments to the claims** begin on page 2 of this paper

**Remarks** follow on page 15 of this paper.